

Thank you for your interest in the hotel role play pack.

This pack includes:

**Role Play - Front Desk**  
You work at the front desk of a hotel. Help the guests to book a room and write down all the information below.

Name	Room	Number of people	Number of nights	Payment	Comments

**Role Play - Guest**  
You are a traveler who needs a hotel room. Book a room and write down all the information below.

Hotel Name	Room Number	Price	Check-out Time	Services	Questions

**Hotel Role Play Cards:**

- hotel role play**: You are a businessman going on a business trip. You would like a double room. You need to check in for four nights. You would like to pay with credit card and receive a v up call each morning at 6.
- hotel role play**: You are traveling with two friends. You would like two double rooms. You need rooms with air-conditioning. You will be staying for three nights and would like separate bills for each guest.
- hotel role play**: You are going on vacation with your husband/wife. You would like a double room. You will pay cash and will be staying for three nights. You would like a room with a view and would er room service.
- hotel role play**: You are traveling alone. You would like a single room in a quiet area of the hotel. You will be staying for two nights and will be paying cash. You would like to do a few city tours.
- hotel role play**: You are traveling with a group of five friends. You would all like single rooms close to each other. You will be staying for three nights, and will need a wake up call each morning at 6h00.
- hotel role play**: You are traveling with your parents. You would like a double room for them and a single room for yourself. You will be paying for both rooms on your credit card. You will be staying for seven nights.
- hotel role play**: You are traveling with your family. You need a room with extra beds. Your children are very active, so you will need as far away from the other guests as possible.

1 role play card to be used by two students. One student will fill out information as hotel staff and the other as the guest.

**Easy Stay Hostel**

**1st Street bed & breakfast**

**motel 101**

Rooms	Rate	Available rooms
Single	\$70	102; 205; 315
Double	\$90	505; 506
Suite	none	

This hotel is very close to the airport. The rooms are big and have free Internet access. The hotel has its own 24hr restaurant and bar. The hotel offers transport to the airport at a very low rate. Check out: 10h00.

★★★★

**Blue Sky Hostel**

Rooms	Rate	Available rooms
Single	\$60	240; 250
Double	\$70	360; 370; 380
Suite	\$130	101, 102

The Blue Sky Hostel is located near a subway station which will give you easy access to the whole city. All the rooms have a view of the park. Check out 13h00.

★★★★

12 role play cards.

**Hotel facilities and services**

2 hotel facilities and services charts.

8 hotel brochures.

**30 service cards.**

Use with role play cards for enquiries or complaints.

This pack also includes:

- facilities and service questions.
- vocabulary.
- assessment.

**Assessment**

Fill in the missing words to complete the conversations.

**4. Check out**

Write the correct word for the following statements.

1. I have a reservation for two nights. Can you check me in?  
 Yes, I can. Your room is on the second floor. The check-out time is 11:00 AM.

2. I have a reservation for two nights. Can you check me in?  
 Yes, I can. Your room is on the second floor. The check-out time is 11:00 AM.

3. I have a reservation for two nights. Can you check me in?  
 Yes, I can. Your room is on the second floor. The check-out time is 11:00 AM.

4. I have a reservation for two nights. Can you check me in?  
 Yes, I can. Your room is on the second floor. The check-out time is 11:00 AM.

5. I have a reservation for two nights. Can you check me in?  
 Yes, I can. Your room is on the second floor. The check-out time is 11:00 AM.